SolarWinds AppOptics and Loggly

Complete observability across your custom on-premises, cloud, and hybrid systems and applications in a single, integrated experience.

The powerful, integrated solution from SolarWinds provides affordable, easy-to-use, and comprehensive visibility for rapid troubleshooting.

WHO SHOULD USE THEM?

- Operations
- Developers
- SRE/DevOps Engineer
- Monitoring Engineers

AT-A-GLANCE

<table>
<thead>
<tr>
<th>APPOPTICS®</th>
<th>LOGGLY®</th>
<th>COMBINED CAPABILITIES</th>
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<tbody>
<tr>
<td>SaaS-based infrastructure and application monitoring (APM)</td>
<td>Unified Log Management, monitoring, and analysis</td>
<td>Integrated experience for your infrastructure, application, and log monitoring</td>
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Full stack visibility with side-by-side monitoring of infrastructure and application health and performance.

Full stack, multi-source visibility with log aggregation, log monitoring, and data analytics across the technology stack.

Complete observability by integrating your metric, trace, and log data into a single UI.

Turn-key Infrastructure integrations including services, web, database, network, containers, and more.

Log analytics shows events in context, highlights patterns, and detects anomalies for faster, deeper insights and problem resolution.

Accelerate troubleshooting and identification of the root cause of performance issues.

Reduce MTTR and know what part of the stack is failing by monitoring infrastructure and application metrics side by side.

Highly scalable to ingest and auto-index massive data volumes, speeding search across large complex application and infrastructure environments.

Collaborate cohesively with all of your performance data in a single pane of glass.

Simple troubleshooting with easy-to-consume summaries that don’t require drilling into the code.

Simple, fast troubleshooting with automated parsing and structuring of log data.

Simple setup with a low learning curve. Tight integration within one interface reduces learning curve. IT professionals can be up and running typically in minutes.
KEY FEATURES

APP OPTICS

**Infrastructure Monitoring**
- Comprehensive set of turnkey integrations for servers, virtual hosts, cloud services, and containers
- Color-coded host and container maps to help you avoid downtime and notifications the moment infrastructure resources violate defined performance thresholds
- Host detail views to monitor legacy and new IT implementations with simple-to-click drill-downs
- Turnkey integrations with dozens of AWS® and Azure® services, Docker, Kubernetes, and more
- One-click navigation from host performance metrics to relevant logs

**Application Performance Monitoring**
- Service and trace-level root summaries to see the critical details without digging
- Application service map to easily see every relationship in your environment
- Distributed transaction tracing to tie together the path of an entire request into a trace
- Live code profiling to catch problems faster
- Exception tracking provides a summary of exceptions happening within a service context
- Maximize observability by combining metric, trace, and log monitoring

**Standard and Custom Metrics**
- Drill into your application and infrastructure with thousands of preconfigured metrics and a powerful API for building custom metrics
- Align your performance goals and business goals with custom metrics—see and measure the impact infrastructure and application performance has on your business performance

LOGGLY

**Proactive Troubleshooting**
- Automated data indexing and parsing for simple, immediate, and powerful searches
- Automated grouping and linking of related events to visualize, analyze, and share context
- Create alerts based on search patterns, thresholds for specific log metrics, or other conditions.
- Rapidly achieve continuous, proactive insight for issues spanning AWS, Azure, and hybrid cloud applications, services, and infrastructure stacks

**Troubleshoot Issues**
- Process large volumes of data to quickly search across large and complex environments to see interconnected services, events, and issues
- APM workflow Trace ID integration to immediately see all related logs and events with a single click
- Accelerate troubleshooting with dashboards, broad language support, and contextualized searching across all logs and data in context of drill-down
- Reduce mean time to resolution (MTTR) by quickly jumping from an alert or metric into the relevant logs to spot issues

**Data Analysis and Reporting**
- Log analytics show events in context, highlights patterns, and detects anomalies for deeper insights
- Easily build dashboards to monitor application health, behavior, and trends, or use prebuilt dashboards to monitor performance indicators (KPIs) and statistics
- Turn any log dashboard into a shareable report in PNG format and email to stakeholders or share them via collaboration systems like Slack, Microsoft Teams, or other systems.

WHY ADD LOGGLY?
- Combine metrics, traces, and logs for one-click drill down into the log lines associated with a specific trace
- Embedded trace ID in all log lines for fast identification of log lines in context
- Validate root cause assessment with logs

WHY ADD APP OPTICS?
- Understand the implications of suspect log lines (errors, capacity issues, etc.) on application and service performance
- Add trace context to your logs to significantly reduce application performance troubleshooting time
- Validate issue root cause assessment with detailed service performance metrics and transaction traces

CHALLENGES ADDRESSED

Combining the powerful monitoring of AppOptics and Loggly will help your team:

- Know the moment there’s a problem
- Quickly be able to identify why a problem is occurring
- Know how to get it fixed
- Embed troubleshooting expertise to proactively prevent future issues
## PRICING INFORMATION

<table>
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<tr>
<th>APPOPTICS INFRASTRUCTURE MONITORING</th>
<th>APPOPTICS FULL STACK APM</th>
<th>LOGGLY LOG MANAGEMENT AND ANALYTICS</th>
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<tr>
<td>Starting at $9.99*/host/month**</td>
<td>Starting at $24.99*/host/month**</td>
<td>Starting at $79/mo. billed annually</td>
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- 10 servers/hosts, or 100 containers unlimited standard metrics
- Intelligent alerting and pre-populated, interactive dashboards
- Dozens of AWS and Azure service metrics
- Host detail views, including process metrics
- 1,000 extensible custom metrics tying together applications, infrastructure, and business metrics
- Integrated one-click host drill down into associated logs
- Everything in the Infrastructure plan, plus:
  - Out-of-the-box support for dozens of frameworks and libraries including Go, Java, .NET, PHP, Ruby, Python, Scala, and Node.js
  - Auto-instrumented distributed transaction tracing (no coding or configuration needed)
  - Easy to understand map of services, shared infrastructure, and dependencies
  - Live code profiling and exception tracking
  - Service- and trace-level root cause summary views
  - Integrated one-click transaction trace drill down into associated logs
- Centralized log management
- Automated log summaries
- Search and filters
- Multi-user
- Multiple source groups
- Built-in email alerting
- Fast monitoring with charts and dashboards
- Direct access to support team

*See full details*  
**See full details**  
*See full details*

*Billed annually, sold in packs of 10 hosts/100 containers. Monthly pricing available*  
**Pricing in USD as of 4/2/2020**
ABOUT SOLARWINDS

SolarWinds (NYSE: SWI) is a leading provider of powerful and affordable IT infrastructure management software. Our products give organizations worldwide, regardless of type, size, or IT infrastructure complexity, the power to monitor and manage the performance of their IT environments, whether on-prem, in the cloud, or in hybrid models. We continuously engage with all types of technology professionals—IT operations professionals, DevOps professionals, and managed service providers (MSPs)—to understand the challenges they face maintaining high-performing and highly available IT infrastructures. The insights we gain from engaging with them, in places like our THWACK online community, allow us to build products that solve well-understood IT management challenges in ways that technology professionals want them solved. This focus on the user and commitment to excellence in end-to-end hybrid IT performance management has established SolarWinds as a worldwide leader in network management software and MSP solutions. Learn more today at www.solarwinds.com.